Exhibit A

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X SALEM COMMUNITY LAW OFFICE

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October 30, 2017

Via UPS Next Day Air

Carl M. Adelman Adelman Truck Parts Corp. 2000 Waynesburg Dr., S.E. Canton, OH 44707

RE: Your sale to Jones Transport, Thomasville, NC, Invoice #36793

Dear Mr. Adelman:

I am writing this letter on behalf of Jones Transport and Mr. Don Jones of Thomasville, N.C., who purchased a used Caterpillar C-7 Motor from your company on October 11, 2017. In the future, please direct all communications concerning the sale of the Motor to this office.

The Motor you delivered to Mr. Jones was deficient in two ways. First, you delivered a KAL model even though you contracted to sell him a WAX model. Second, after a mechanic had performed a significant amount of work to install the Motor, a piece of the bottom of the No. 4 piston fell out of the bottom of the engine.

I am already aware of your position regarding Mr. Jones's complaints. Please understand that this letter is *not* an invitation to further debate the merits of those complaints. Mr. Jones simply does not have time for further debate. Mr. Jones is a small-business owner whose livelihood depends upon having a functioning vehicle. The fact that your company delivered an unsatisfactory engine has already seriously injured Mr. Jones, and with every passing day that injury gets worse. Thus, I am writing this letter to resolve this situation, in a way that will enable Mr. Jones to resume his business activities and that will have no long-term consequences for him, as soon as possible.

To that end, I am demanding that you remit \$16,657 to Mr. Jones's account via wire transfer no later than Tuesday, November 7, 2017. In addition, if you wish for the Motor to be returned, then you must arrange to ship the Motor from North Carolina to Ohio and pay all the associated shipping charges.

The \$16,657 figure can be broken down as follows:

\$5,000	Refund of Motor purchase price
304	Refund of shipping charges
30	Reimbursement of wire transfer fee
2,658	Reimbursement of money already incurred to mechanic to attempt to install Motor
265	Reimbursement for purchases of gaskets and other componentry during attempt to install Motor
8,400	Lost profit due to delay in obtaining functioning motor
\$16,657	Total

The lost profits referenced above are based on Mr. Jones's average profit of \$4,200 per week, which was easy to determine using his past business records. Thus, Mr. Jones is demanding two weeks' worth of lost profit. In fact, as of the date of this letter, Mr. Jones has already lost *three* weeks' worth of profits, and by November 7 he will have lost *four* weeks' worth of profits. Factoring in four weeks' worth of profits – the amount necessary to make Mr. Jones truly whole –would have resulted in a grand total of \$25,057. In an effort to avoid a prolonged dispute, however, Mr. Jones has decided to demand only \$16,657.

I note that under North Carolina's Unfair Business Practice law, N.C. Gen. Stat. § 75-1.1 *et seq.*, Mr. Jones is also entitled to treble damages as well as a reasonable attorney fee. Mr. Jones is willing to forego both, on the condition that he receives the \$16,657 by the end of business on November 7.

Finally, I would like to address the Sales Agreement that you faxed to Mr. Jones on October 11, 2017, which, presumably, you believe insulates you from all liability. While I do not know whether your Sales Agreement has proven successful in other states, I seriously doubt that a North Carolina judge would enforce its terms here. For one thing, you fraudulently induced Mr. Jones to sign the "Sales Agreement" by agreeing to sell him a WAX model engine when you knew you intended to ship him a KAL model engine; as such, Mr. Jones probably has the right to void the contract.

Moreover, forum selection clauses like the one you included in your Sales Agreement are not automatically enforceable in North Carolina. *See* N.C. Gen. Stat. § 22B-3 ("[A]ny provision in a contract entered into in North Carolina that requires

the prosecution of any action or the arbitration of any dispute that arises from the contract to be instituted or heard in another state is against public policy and is void and unenforceable.") The fact that the contract was induced by fraud would weigh heavily against enforcing the forum selection clause. See SED Holding, LLC v. 3 Star Props., LLC, ____ N.C. App. ____, 784 S.E.2d 627 (2016).

Finally, North Carolina courts routinely hold that choice-of-law clauses such as the one in your Sales Agreement do not preclude a claim under North Carolina's Unfair Business Practice law. See, e.g., ITCO Corp. v. Michelin Tire Corp., Comm. Div., 722 F.2d 42 (4th Cir. 1983); United Va. Bank v. Air-Lift Assocs., 79 N.C. App. 315, 339 S.E.2d 90 (1986); United Dominion Indus. V. Overhead Door Corp., 762 F. Supp. 126 (W.D.N.C. 1991); Organon Teknika Corp. v. AVL Scientific Corp., No. 1:91-cv-315 (M.D.N.C. Dec. 27, 1991); A. Jorrdan Med., Inc. v. Meditronic, Inc., 1994 U.S. Dist. LEXIS 19792 (M.D.N.C. Dec. 6, 1994); Edmondson v. American Motorcycle Association, Inc., 54 F. Supp. 2d 544 (W.D.N.C. 1999); McElmurry v. Alex Fergusson, Inc., 2006 U.S. Dist. LEXIS 10760 (M.D.N.C. Mar. 8, 2006).

In conclusion, if Mr. Jones receives a wire transfer in the amount of \$16,657 by the end of business on Tuesday, November 7, 2017, he will consider the entire matter resolved. Please feel free to contact me at jmiller@salemcommunitylaw.com or at the phone number above if you have any questions.

Very truly yours,

Jonathan R. Miller